

York and North Yorkshire Combined Authority Rural Bus Franchising Stakeholder Survey

Please answer the questions below in a way that reflects the wider views of those within your organisation.

Your Organisation

2. What is the name of your organisation

3. Please provide brief details of who your organisation represents.

4. Please provide your name, role and email as confirmation that you are able to respond on behalf of your organisation. If we need further information based on your responses, we will use this email address to contact you.

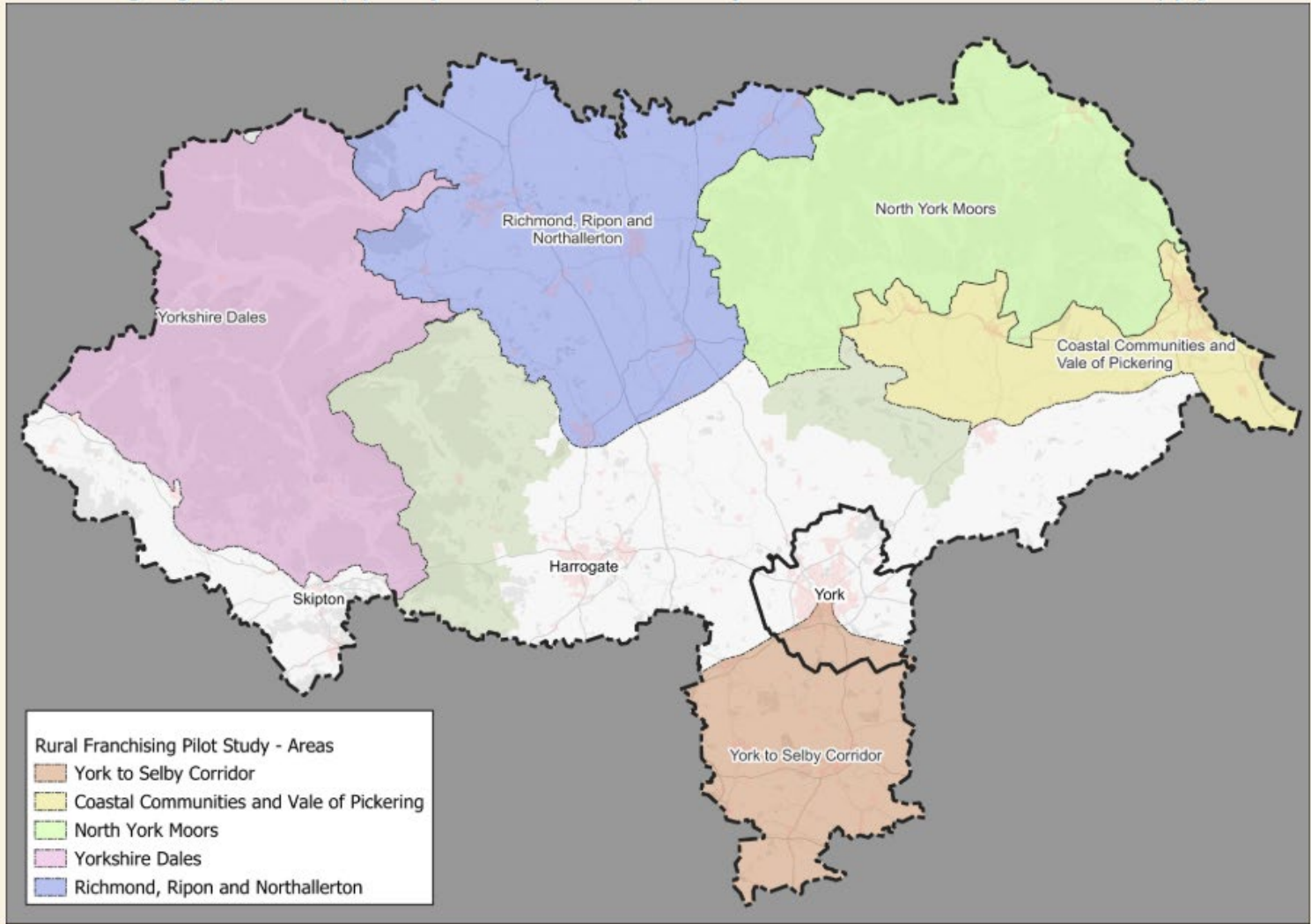
Name:

Role:

Email:

5. Can you provide a brief summary of your organisation's purpose / role? (if appropriate, please provide weblink to your organisation)

6. Which geographic area(s) are your responses primarily based on? Please tick all that apply



- ☐ Area 1 – York - Selby Corridor
- ☐ Area 2 – Coastal Communities and Vale of Pickering
- ☐ Area 3 – North York Moors
- ☐ Area 4 – Yorkshire Dales
- ☐ Area 5 – Richmond, Ripon and Northallerton

7. Are there any local areas in particular which your responses are focused on?

Views on Current State of Bus and Public Transport Network

8. How would you rate bus services in your area of interest against the following aspects, from 1 'strongly disagree' to 5 'strongly agree'.

	1 - Strongly Disagree	2 - Disagree	3- Neither agree nor disagree	4 - Agree	5 - Strongly Agree	Don't know	Not Applicable
A) Links - Buses provide adequate links to key destinations (key service centres, towns and transport hubs such as rail stations)	☐	☐	☐	☐	☐	☐	☐
B) Frequency - Buses operate at a reasonable frequency	☐	☐	☐	☐	☐	☐	☐
C) Coverage - Buses provide good coverage by time of day (day time, evening, weekend)	☐	☐	☐	☐	☐	☐	☐
D) Accurate information - available about bus services for example at bus stops, printed timetables, digital journey planning or real-time updates	☐	☐	☐	☐	☐	☐	☐
E) Reliable bus services	☐	☐	☐	☐	☐	☐	☐
F) Affordable - Bus travel is affordable and good value for money	☐	☐	☐	☐	☐	☐	☐
G) Quality - the bus service (bus stops, vehicle quality, driver friendliness) is good	☐	☐	☐	☐	☐	☐	☐

Other comments (please specify)

Transport Needs

9. To what extent do bus and public transport services provide good access for different journey purposes and different groups of people in your area of interest? from 1 'don't meet any needs' to 5 'meet all needs'?

	1 - Don't meet any needs	2 - Meet very few needs	3 - Neither meet nor don't meet needs	4 - Meet some needs	5 - Meet all needs	Don't know	Not applicable
A) Work - Links to major employee destinations	☐	☐	☐	☐	☐	☐	☐
B) Health - Links to hospitals and health care facilities	☐	☐	☐	☐	☐	☐	☐
C) Education - Links to secondary schools, sixth forms & colleges	☐	☐	☐	☐	☐	☐	☐
D) Key service centres - Links to access facilities such as shops, post offices, etc.	☐	☐	☐	☐	☐	☐	☐
E) Other transport services - Links to transport hubs / train stations, etc.	☐	☐	☐	☐	☐	☐	☐
F) Leisure destinations - Links to amenities such as leisure centres / evening entertainment	☐	☐	☐	☐	☐	☐	☐
G) Visitor destinations - Links to visitor attractions, popular countryside destinations	☐	☐	☐	☐	☐	☐	☐

Other (please specify)

10. Are there particular groups of people or communities whose transport needs are currently not well met? Please explain below.

Improvements

11. If it were possible to make improvements to bus services, which of the following would have the greatest impact on enabling people to travel more by bus in the area you are commenting on?

Please identify and rank up to three items.

Please use the open text box to add any specific additional information

	Priority 1	Priority 2	Priority 3
A) Links to key destinations	☐	☐	☐
B) Frequency improvements	☐	☐	☐
C) Better coverage by time of day (day time, evening, weekend).	☐	☐	☐
D) More accurate and easy to understand/access information	☐	☐	☐
E) Better service reliability	☐	☐	☐
F) Affordability / value for money	☐	☐	☐
G) The overall passenger experience - including aspects such as bus stops, vehicles and customer service.	☐	☐	☐
H) Improved safety and/or accessibility	☐	☐	☐

Please use the text box below to add further information

Continued Involvement in Study

12. Would you like to continue to be informed about the study progress?
If so, please provide your name and email address. These will be used solely for the purposes of this study.
If no, please skip this question.

Name:

Email Address: